# MED D - Test Claim Scenario - Reject 925 - Opioid Cancer History

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| **Next Steps** | * Determine if handled by CVS or the Client:   + Identify Client ID in PeopleSafe.   + Access the associated CIF.   + Locate the Coverage Determination section:     - If Client handles, then warm transfer to Client.     - If CVS Handles, refer to [MED D - FAQs - Opioid Changes (Reject 925 and 88)](file:///C:\Users\ax02205\Desktop\Document\Med%20D%20General\Working%20Documents\Feedback\Test%20Claims\TSRC-PROD-013567). * Document account in PeopleSafe. |

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